



Managed IT Services



Technology Managed Services

Do these issues plague your business?

- **No Technology Plan?** Does your organization lack a strategy for how technology can best serve it into the future?
- **IT Budget Crunch?** Under pressure to reduce IT costs, increase value or maximize profitability?
- **Management Struggles?** Need to find a more efficient way to manage your company's technology?

Program Advantages:

- **Increased Productivity:** Continuous insight into your network lets us reduce the business impact of IT failure by shortening the time from network failure to issue resolution
- **Reduced Business Impact from IT Failures:** Combining preventative maintenance and remote monitoring means we minimize failures that could impact your business. Your network behaves in a stable and reliable manner
- **Reduced Network Downtime Through Proactive Maintenance:** Through regular, preventative maintenance activities designed to keep your network operating efficiently, we reduce the number of emergency incidents you encounter

"This program perfectly suits my business needs and ensures we have optimum uptime to avoid affecting our business."

– R. Prior,
Lake County Housing Authority

- **24x7 Advanced Performance Monitoring** ensures all of the critical network devices that comprise your business network are healthy and functioning reliably and optimally.
- **Scheduled Preventative Maintenance** ensures that your servers, PCs and other vital network devices function optimally. This improves reliability and security.
- **Monthly Network Health Review** dedicates time to review reports and issues that are important to the ongoing performance of your network. We translate technology into business terms for you.
- **Real Time Optimization** keeps your infrastructure optimized through our enterprise-class technology. Critical issues are identified, reported, and resolved in real time.
- **Security and Backup Management** keeps your environment secure, protected and available through industry best-practices.
- **Remote and Onsite Support** ensures the utmost in business stability and reliability. Your single monthly price covers all network, server and workstation support.

Program Elements	Included Services
Managed Server	<ul style="list-style-type: none"> • 24x7 Advanced Performance Monitoring • Server Configuration Management • Key Application Maintenance • Microsoft and 3rd Party Patch Management • Real Time Server Optimization • Scheduled Preventative Maintenance
Managed Workstation	<ul style="list-style-type: none"> • 24x7 Advanced Performance Monitoring • Workstation Configuration Management • Microsoft and 3rd Party Patch Management • Real Time Workstation Optimization • Scheduled Preventative Maintenance
Managed Network	<ul style="list-style-type: none"> • Firewall Management and Maintenance • Router and Switch Performance Monitoring
Managed Security	<ul style="list-style-type: none"> • Anti-Virus Monitoring and Management • Anti-Spam Monitoring and Management • Regular Vulnerability Scan and Report
Managed Backup	<ul style="list-style-type: none"> • Backup Deployment and Configuration • Backup Performance Monitoring • Backup Software Updates • Scheduled Backup Jobs • Data Center Replication and Disaster Recovery Planning
Managed Support	<ul style="list-style-type: none"> • Monthly Network Health Review • Unlimited Network, End-user and Network Support

Don't Risk Your Business By Being Unprepared!
Call us at 630-305-7486 or visit us online at
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